**Defects on Shoe Store Site**

1. **UX Issue:**

Defect Description:

Error message is not displayed with correct UX style when clicking on Search without selecting the Brand

Steps to reproduce:

1. Open Shoe Store Site - <https://rb-shoe-store.herokuapp.com/>
2. Click on the Search button without selecting the Shoe Brand
3. Error message appears with correct text but not with correct UX style

Expected Format:

A picture containing logo

Description automatically generated

Actual Format:

Graphical user interface

Description automatically generated with low confidence

1. Duplicate Contents (DB Issue):

Defect Description:

Duplicate Shoe brands found on the dropdown list - Choose a brand

Steps to reproduce:

1. Open Shoe Store Site - <https://rb-shoe-store.herokuapp.com/>
2. Click on the Choose a brand dropdown
3. The Shoe brands are repeated after the last brand name ‘Zadig Voltaire’ as shown below
4. First set of brands

Graphical user interface, text, application, Word

Description automatically generated

1. Second set of brands

Text, application

Description automatically generated with medium confidence

1. Shoe brands are repeated on the Shoe list page (DB Issue. Same as above)

Defect Description:

Shoe brands are repeated on the Shoe list page

Steps to reproduce:

1. Open Shoe Store Site - <https://rb-shoe-store.herokuapp.com/>
2. Select any Shoe brand (Ex: Lavin)
3. The Shoe brands are repeated as shown below

Graphical user interface, text, application, email

Description automatically generated

1. UX and content issue:

Defect Description:

Failure message is not displayed properly on the All shoes page or any Shoe brand page where the notification is applicable

Steps to reproduce:

1. Open Shoe Store Site - <https://rb-shoe-store.herokuapp.com/>
2. Click on All Shoes at the top
3. Scroll down and look for ‘Notify me when this shoe is available’
4. Click on Submit without entering email address or with invalid email Ex: test
5. It returns Success message instead of Error
6. Expected message and display format for blank email

A picture containing logo

Description automatically generated

1. Expected message and display format for invalid email  
   Logo, company name

   Description automatically generated
2. Actual message and format:

A picture containing graphical user interface

Description automatically generated

1. Blank Page Issue:

Defect Description:

Selecting some brands or December month showing blank page

Steps to reproduce:

1. Open Shoe Store Site - <https://rb-shoe-store.herokuapp.com/>
2. Select the brand Alegria and click on Search
3. It shows a blank page with no error message. The same appears when clicking December month at the top
4. Expected Result
   1. A proper error message that there are no shoes available on this brand or for a month
5. Actual Result

Shape

Description automatically generated with low confidence

Graphical user interface, text, application

Description automatically generated

**Suggestions for the Shoe Store Site**

1. The UX and usability can be improved on the site.
2. Most Shoe brands have no shoes listed. It shows a blank page (Ex: Alegria). The site should remove these brands from the list or return an error that it’s not available when searching for these brands.
3. Shoes should be provided with pictures so the customers can see them
4. Selecting the Shoe brand is made very difficult. Instead, the site could add search criteria such as gender, adults or kids, price range, size, style (Formal, Casual etc)
5. There is no option to buy any of the shoes and no information on how to buy the shoes. Adding the option to buy or providing info will help.
6. No registration provided. Having the Registration option will help to save customers’ info and notify them on any new arrivals or discounts
7. Privacy policy can be added to the site, so the customers know what to expect and agree to terms and conditions
8. Customer Reviews can be included so it can make it easy to choose the Shoes or sort based on the reviews
9. General feedback on the site can be included, so Customers can add their issues or suggestions.